

Video Relay Services (VRS) is even more wonderful than TTY-Relay Service to use. My mother is deaf and tried the service while visiting Gallaudet. She will get a web cam soon and a grandson will set up her computer so she can use it. I want to see it become an important real-time communication service for her, others in the deaf community, and hearing friends, family, and business contacts. The VRS is for all of us closer to functional equivalency than other telecommunications services. Please do not allow the FCC to further reduce the VRS rate of reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail. Thank you so much for your consideration.